Spending Account Reporting Guide

For Plan Administrators





HIGHMARKBCBS.COM

Contents

| Creating Spending Accounts Reports GO> | 2 |
|--|----|
| Commonly Used Reports | 2 |
| Additional Reports Used Only by the Health Plan for FSA & HRA Clients | 2 |
| Overview: The Employer Website and Your Reporting Tools GOP | 3 |
| Report Descriptions GO> | 4 |
| Report Formats GO> | 5 |
| CSV Format | 5 |
| PDF Format | 5 |
| HTML Format | 5 |
| Report Samples GO> | 5 |
| Participants GOP | 6 |
| Benefit Summary Report | 6 |
| Forfeiture Details Report | 8 |
| HSA Benefit Summary Report | 9 |
| Participant Deduction Details Report | 10 |
| Payments GO> | 11 |
| Group Payment Summary Report | 11 |
| Participant Payment Details Report | 12 |
| Payment Register Report | 13 |
| Client Processing Calendar Report | 14 |
| Debit Card GO> | 15 |
| Debit Card Member Details Report | 15 |
| Debit Card Transactions Report | 16 |
| Account Maintenance GO> | 17 |
| HSA Application Not Complete Report | 17 |
| Funding & Fees GO> | |
| Peg-Balance Funding Report | 18 |
| Report Parameter Detail GOP | 20 |

Creating Spending Accounts Reports

We are committed to providing our clients and members with Spending Account products that are easy to use and allow for quick access to information about your account's activity. Clients offering a Flexible Spending Account (FSA), Health Reimbursement Account (HRA) or Health Savings Account (HSA) have access to a variety of reports that provide data and insight into their company's account activity.

As an Administrator, your secure reporting suite provides you with an array of reports that gives you immediate access to "reports on demand" in a real-time environment. In order to safeguard your employees' Protected/Individually Identifiable Information, certain detailed information available to your employees when they log in to their online accounts will only be provided to you in a summary format.

Commonly Used Reports

Available reports vary by product, so please review which reports may be applicable to your plan. Here is a short list of some of the reports many clients use regularly:

HSA CLIENTS*

- 1. HSA Application Not Complete Report This report will display employees whose requests for a new account *are in the process of being set up*, but not yet established. Use when preparing to send contributions to new member accounts.
- 2. HSA Benefit Summary Report Displays a list of all open member accounts, employer contributions and the employees' pre-tax contributions.

* Limited information is reported for Health Savings Accounts due to the private nature of this product.

FSA AND HRA CLIENTS

1. **Benefit Summary Report** – Itemizes each member's elected, adjusted, contributed, paid, approved, denied and available costs; totals are based on the entire employee population.

- 2. Participant Payment Details Report Presents detail for all spending account claim payments and debit card swipes.
- Payment Register Report Contains the details of member payments and debit card purchases – plus, the list of checks that were voided/reissued as well as voided claim payments.
- Debit Card Member Details Report Displays a list of members with debit cards and the status of the cards.

Additional Reports Used Only by the Health Plan for FSA & HRA Clients

These reports appear on the client spending account website, but they contain information that is only used by the Insurer/ Administrator in administering your account if you offer an FSA or HRA. The three reports are provided in this guide as an "FYI" only.

- 1. Group Payment Summary Report Provides information to reconcile bank account payments to paid claims.
- 2. Client Processing Calendar Report Displays contributions' calendar information for any given date range.
- 3. **Peg-Balance Funding Report** Provides funding availability when using a trust bank account pre-funding mechanism. Details on the claim payments and funding required to release the payments will be displayed. This is not a standard process and is *only used for custom banking arrangements*.

OVERVIEW:

The Employer Website and Your Reporting Tools



To access the Spending Account product site for account management and reporting, follow these simple steps:

STEP 1

Log in at **highmarkbcbs.com** Enter your admin Login ID and Password.

STEP 2

At the secure administrator's landing page, click the **Assist Employees** tab.

STEP 3

Scroll to the middle of the web page and click on **Accounts at a Glance.** This will link you directly to the Spending Account web pages.

STEP 4

The Spending Accounts Home landing page provides a quick overview of your company's total enrollment, contributions and payments by product(s) offered.

STEP 5

The **Reports** tab lists all available Spending Account reports. To select a report, just click on the link under one of the report categories at the bottom of the page. (Please note that not all reports may be available to you, depending upon your plan offering).

STEP 6

The **Report Parameter Selection** page allows you to request information for one specific employee or for your entire spending account enrollment. You can define the format of your report: PDF or CSV, and in some cases, HTML.

STEP 7

Once you click on **Submit**, the report will either generate immediately or (in the case of larger reports) will gather data to complete the calculations before displaying.

Check the **Status** field (next to **Report Name**) for the progress of your request.

Once the report is processed and formatted, you can download the report from the **Download** link on the **Reports** page. Reports requested in a CSV format will be automatically loaded into Excel[®].

The last three reports you requested will also be displayed.

You can view samples of the different reports, along with a description of how they can be used, within this guide.

Report Descriptions

This chart provides detailed descriptions of all of the reports. Select the one that offers the information you need, and then enter the parameters to define the output you wish to view. Reports can be created on demand – when you need them – with real-time data.

| Reports | HSA | FSA | HRA | PDF | CSV | HTML | Report Description |
|-------------------------------------|-----|-----|-----|-----|-----|------|--|
| Benefit Summary | No | Yes | Yes | Х | Х | | Contains year-to-date payment and balance information for each member within the group. Enter report parameters to view information such as: claim adjustments, approved/denied amounts, etc. Can also be run for a single employee. |
| HSA Benefit Summary | Yes | No | No | Х | Х | | Specific to HSA clients only, this report displays all open member accounts, pretax contributions from payroll and (if applicable) any employer contributions into the member accounts. |
| HSA Application Not Complete | Yes | No | No | Х | Х | | Displays employees whose requests for a new account has been passed to Bank of America®; the accounts are in the process of being set up, but not yet established because the employees' background checks, etc. have not been completed. |
| Forfeiture Details | No | Yes | No | Х | Х | | Shows the spending account dollars forfeited (no longer available) per member in a given plan year. This report is for FSA clients (Medical, Dependent Care, and/or Transportation accounts) ONLY. |
| Participant Deduction Details | No | Yes | No | Х | Х | | Contains the total deductions from members' pay that are loaded into the spending account for a pay period or payment cycle. |
| Debit Card Member Details | Yes | Yes | Yes | Х | Х | | Includes all members within the group who have been issued debit cards as well as the status of the debit cards. |
| Debit Card Transactions | No | Yes | Yes | Х | Х | | Contains all debit card transactions and all debit card settlement information. |
| Participant Payment Details | Yes | Yes | Yes | Х | Х | | Displays the claim payments made to a specific member, or all members, for a particular payroll date/file, or a range of dates. Includes direct payments to providers, debit card and all member payments. |
| Payment Register | No | Yes | Yes | Х | Х | | Used to view the payment files, which contain only member payments (check, direct deposit, debit cards), plus all "voided and reissued" payment information. |
| Group Payment Summary | N/A | N/A | N/A | | X | X | FOR USE BY THE INSURER/ADMINISTRATOR ONLY — Lists all of the client's Pay Files that were processed by the spending account system over a date range. Clients should use their weekly eBill invoices to reconcile their accounts, as these reports have the most detailed information available. |
| Client Processing Calendar | N/A | N/A | N/A | | Х | Х | FOR USE BY THE INSURER/ADMINISTRATOR ONLY — Displays the spending account contributions processed by the spending account system for any given date range. |
| Peg Balance Funding Requirements | N/A | N/A | N/A | X | X | | FOR USE BY THE INSURER/ADMINISTRATOR ONLY — Used for unique funding arrangements requiring the use of a special trust bank account. Reporting and auto-messaging is used to alert shortfalls between bank account balances and claim payments. A report can be generated, but the information displayed may not be applicable to the client's setup. |

If your benefit portfolio includes a Health Savings Account (HSA), you will notice a **Contributions** tab displayed along the top of your Administrator Spending Account web pages. Use the functions provided within this tab to manage employee HSA deposits to Bank of America. For detailed instructions on managing and navigating the **Contributions** tab, please refer to the separate <u>HSA Administrative Guide</u> which provides step-bystep instructions on the process.

We are committed to providing you with industry-leading products and service, while safeguarding your employees' protected/individually identifiable information.

Additional assistance on the reporting function is also available from our Help Desk team at **888-445-5632**.



Report Formats

You can review your report output either as a downloadable CSV, PDF or formatted HTML.



CSV Format

CSV, or "Comma Separated Value," reports are presented within an Excel worksheet. This format provides you with the most flexibility to integrate the information into your existing financial reporting. PDF

PDF Format

PDF, or "Portable Document Format," reports are easy to read online since they are displayed on your computer screen exactly like the printable version of the report. Information displayed in the reports can't be changed or downloaded without additional software; however, this common document format is easily shared and accessible.



HTML Format

HTML, or HyperText Markup Language, is similar to a PDF in that the document cannot be changed. It is an easy-to-read web image that can either be downloaded or printed.

Report Samples

Use the following report samples to decide which reports will help you gather the data you need.

The reports are product-specific, and the parameters that you enter to generate the report will affect the data presented.

The report selection includes these categories:

- Participants
- Payments
- Debit Card
- Account Maintenance
- Funding & Fees (used only by the Insurer/Administrator)
- Payments (used only by the Insurer/Administrator)

Participants

Benefit Summary Report

The Benefit Summary report contains year-to-date payment and balance information for each member within the group. It can also be requested to provide a single employee's benefit information by entering the employee's name in the report parameters. Use the report to view an employee's available account balance, view any Health Care Reimbursement Account (HCRA) "carryover" amount (if offered by your Plan) or to confirm that an employee's termination date has been posted to the account.

| For | Group: | | | | | | | | Benefit Run Date:0 | Summary 6/03/2014 9:25 AM | | | | | | | | |
|-----------------|----------------|-----------------|-----------------|----------------|----------------|----------------------------|-------------------------|-------------|-----------------------|------------------------------|-------------|-------------|-------------------|------------|----------|----------|---------------|--------------------------|
| Client EE ID | First Name | MLast I Name | Busines Unit | sEmp Status | Accour Type | nt Plan Period | Coverage | Elected | Adjusted | Carryover | Net | Contrib | Excess Contrib | Paid | Approved | Denied | Available Cli | ent Risk System EE ID |
| 1 | James | Test | 1 | Employed | HCRA | 01/01/2013- 12/31/2013 | Active | \$883.67 | | \$0.00 | \$883.67 | \$883.67 | \$0.00 | \$206.43 | \$0.00 | \$206.43 | \$677.24 | 4 |
| 1 | Judith | Test | 1 | Employed | HCRA | 01/01/2013 - 12/31/2013 | BenTerm (03/31/2013) | \$498.79 | | \$0.00 | \$498.79 | \$498.79 | \$0.00 | \$0.00 | \$0.00 | | \$498.79 | 5 |
| 1 | Timothy | Test | 1 | Employed | DCRA | 01/01/2013 - 12/31/2013 | Active | \$4,397.74 | | \$0.00 | \$4,397.74 | \$4,397.74 | \$0.00 | \$1,678.48 | \$0.00 | \$46.00 | \$2,719.26 | 9 |
| 1 | Sandra | Test | 1 | Employed | HCRA | 01/01/2013 - 12/31/2013 | Active | \$2,274.32 | | \$0.00 | \$2,274.32 | \$2,274.32 | \$0.00 | \$0.00 | \$0.00 | | \$2,274.32 | 3 |
| 1 | James | Test | 1 | Employed | HCRA | 01/01/2013 - 12/31/2013 | Active | \$1,810.44 | | \$0.00 | \$1,810.44 | \$1,810.44 | \$0.00 | \$317.62 | \$0.00 | | \$1,492.82 | 8 |
| 1 | John | Test | 1 | Employed | HRA | 01/01/2013 - 12/31/2013 | Active | \$3,866.67 | | \$0.00 | \$3,866.67 | \$3,866.67 | \$0.00 | \$53.66 | \$0.00 | | \$3,813.01 | 0 |
| 1 | Bradley | Test | 1 | Employed | HCRA | 01/01/2013 - 12/31/2013 | Active | \$529.12 | | \$0.00 | \$529.12 | \$529.12 | \$0.00 | \$0.00 | \$0.00 | | \$529.12 | 2 |
| 1 | Cathy | Test | 1 | Employed | DCRA | 01/01/2013 - 12/31/2013 | Active | \$2,203.34 | | \$0.00 | \$2,203.34 | \$2,203.34 | \$0.00 | \$1,258.80 | \$0.00 | | \$944.54 | 7 |
| 1 | John | Test | 1 | Employed | HRA | 01/01/2013 - 12/31/2013 | Active | \$6,949.40 | | \$0.00 | \$6,949.40 | \$6,949.40 | \$0.00 | \$119.02 | \$0.00 | | \$6,830.38 | 6 |
| 1 | Phyllis | Test | 1 | Employed | HCRA | 01/01/2013 - 12/31/2013 | Active | \$1,452.30 | | \$0.00 | \$1,452.30 | \$1,452.30 | \$0.00 | \$203.77 | \$0.00 | \$4.08 | \$1,248.53 | 7 |
| - | | | | | | | | | | | | | | | | _ | | |
| Total (| 10 Participant | 5) | | | | | | \$24,865.79 | \$0.00 | \$0.00 | \$24,865.79 | \$24,865.79 | \$0.00 | \$3,837.78 | \$0.00 | \$258.51 | \$21,028.01 | \$0.00 |

KEY – Benefit Summary Report

| Column Header | Description | | | | | | | |
|----------------|---|--|--|--|--|--|--|--|
| EE ID | Unique Member ID (UMI) assigned by the Insurer/Administrator | | | | | | | |
| First Name | Member's first name | | | | | | | |
| МІ | Member's middle initial | | | | | | | |
| Last Name | Member's last name | | | | | | | |
| Business Unit | Insurer/Administrator's Group Number in which the member is enrolled | | | | | | | |
| Emp Status | One of two possible "Emp (Employment) Statuses" will be displayed: 1. Employed 2. Separated (terminated) | | | | | | | |
| Account Type | "Spending Account Type" Descriptions: HRA = Health Reimbursement Account/Arrangement HRAV = VESTED Health Reimbursement Account/Arrangement HCRA = Health Care Reimbursement Account, aka Flexible Spending Account (FSA) DCRA = Dependent Care Reimbursement Account LHCRA = Limited Purpose Health Care Reimbursement Account HCRA = Health Savings Account (not currently available on this report) RRA = Retiree Reimbursement Account (for qualified medical expenses) RPR = Retiree Premium Reimbursement Account (for qualified insurance premiums) PARK = Parking Reimbursement Account TRANS = Transportation Reimbursement Account FTN = Fitness Account (monthly gym membership fees or other fitness-related expenses) | | | | | | | |
| Plan Period | Plan year selected in the report request - choose "Plan Year End Date" in the report parameters | | | | | | | |
| Coverage | One of three possible "Coverage" statuses will be displayed: Active Pended (used only for HSA members whose accounts are still in the process of final setup) BenTerm (the date of benefit termination will be displayed) | | | | | | | |
| Elected | Total of the spending account elected by the member for the plan year, or amount available via the HRA plan setup. (For HRAs only: If there is a rollover amount allowed for the plan, this may cause the "Elected" amount to be greater than the standard plan election maximum.) | | | | | | | |
| Adjusted | Adjustments made to the member's original plan year election amount 1. If the adjustment is made through the contribution "file" process, the report will note the transaction date and batch/file number 2. If the plan administration made a "manual" adjustment, the "note" field will detail who and why the adjustment was made | | | | | | | |
| Carryover | Previously, the "Use-It-or-Lose-It" rule stated that any unused health care Flexible Spending Account (FSA) dollars remaining in an employee's account at the end of the plan year (allowing for a claims run-out period) would be forfeited. In those circumstances, employees would lose their unused funds and be less likely to re-enroll in FSAs in the future. On Oct. 31, 2013, the U.S. Department of the Treasury and the Internal Revenue Service (IRS) amended this almost 30-year-old rule through Notice 2013-71. | | | | | | | |
| | The new IRS rule gives employers the <u>option</u> to change their FSA plans to allow up to \$500 of their employees' unused FSA funds to carry over into the new plan year. FSA carryover funds must still be used to pay for qualified health expenses. This is NOT available for HRAs or DCRAs. | | | | | | | |
| | If your Plan is offering this option, the amount "carried over" and applied to the employee's FSA/(HCRA) account will be displayed in this column. | | | | | | | |
| Net | Total of the HCRA elected by the member for the plan year plus any "carryover" amount (if applicable). | | | | | | | |
| Contrib | Member and/or employer contributions into the account: 1. For HRA, the election amount should equal the contribution amount 2. For HCRA, the election amount may not equal the contribution amount. Possible reasons: If this report is run in the middle of the year, then a member would not have all their deductions taken out of their pay yet. If these two columns don't match and the report is run at the end of the year, then an HCRA member probably termed midyear; therefore, contributions stopped when the member termed. | | | | | | | |
| Excess Contrib | Contributions or deposits into the member's account that exceed the original plan year "Elected" amount: 1. HCRA: An amount will appear in this field when the total of all a member's contributions sent on the HCRA payroll file(s) (or systematically posted) total more than the original "Elected" amount. 2. HRA: Generally speaking, an amount should not appear here. May populate an amount if a rollover was not applied correctly. 3. All - Funds in this column are not available to spend | | | | | | | |
| Paid | Total of all claims paid to date (of the report) | | | | | | | |
| Approved | Total of all claims approved to date (of the report) | | | | | | | |
| Denied | Total of all claims denied to date (of the report) | | | | | | | |
| Available | Amount in the member's account that is available to pay new claims/reimbursement requests: HRA: Elected minus Paid = Available funds HCRA: Elected minus Paid = Available funds DCRA: Contribution minus Paid = Available funds | | | | | | | |
| Client Risk | Displays the amount paid out in excess of the member/employer's actual contributions at the time the report is created | | | | | | | |
| System EE ID | Unique Member ID (UMI) assigned by the health plan | | | | | | | |

Forfeiture Details Report

For plans offering Flexible Spending Accounts (Medical, Dependent Care and Transportation), clients may need to track the employees' claim payments (paid out) vs. the amount the employees have had deducted from their pay (contributed in). Employees not utilizing their funds by the end of the plan year run-out date will forfeit their unused account balance. The Forfeiture Details report contains the reported payroll deductions that have been posted to the employees' Spending Accounts, but not used (for claim payments) in a given plan year. It can be run at any time during the plan year to view the total payment vs. contribution balance of the plan at the time of the report request.

| | | | | | | | Г | | etalls | | | | |
|------------|----------------|--------|--------------|------------------|-----------------|----------------------------|-------------------------|-----------------|------------------------|----------------|--------------|----------------------------------|----|
| | | | | | | Run E | Date : | 07/16/2013 2:0 | 1 PM | | | | |
| | | | | | | | | | | | | Page : | |
| e ID | First Name | MIL | ast Name | Business Unit | Account Type | Plan Period | Coverage | Initial Elected | Total Contributions | Paid | Shortage F | orfeiture Amt Forfeiture Date | ID |
| | | | | | HCRA | 01/01/2012 - 12/31/2012 | BenTerm (12/31/2012) | \$1,004.64 | \$1,004.64 | (\$1,004.41) | | \$0.23 06/15/2013 | |
|) | | | | | HCRA | 01/01/2012 - 12/31/2012 | BenTerm (12/31/2012) | \$1,560.00 | \$1,560.00 | (\$1,457.66) | | \$102.34 06/15/2013 | |
| | | | | | DCRA | 01/01/2012 - 12/31/2012 | BenTerm (01/01/2012) | \$650.00 | | | | | |
|) | | | | | HCRA | 01/01/2012 - 12/31/2012 | BenTerm (12/31/2012) | \$1,430.00 | \$1,430.00 | (\$1,430.00) | | | |
|) | | | | | HCRA | 01/01/2012 - 12/31/2012 | BenTerm (12/31/2012) | \$1,690.00 | \$1,690.00 | (\$1,670.00) | | \$20.00 06/15/2013 | |
| otal (489 | Participants) | | | | | | | \$789,151.95 | \$763,870.23 | (\$674,738.00) | (\$1,509.25) | \$89,132.23 | |
| | | | | | | | | | | | | | |
| | | | Run By | : | | Ac | count Type | :All | | Business | Unit like : | | ٦ |
| | Pla | n Year | End Date | :12/31/20 | 12 | Firs | t Name like | : | | | | | 1 |
| | | Par | rticipant Id | : | | Las | t Name like | | | | | | 1 |

KEY – Forfeiture Details Report

| Column Header | Description |
|----------------------------|--|
| EE ID | Unique Member ID (UMI) assigned by the health plan |
| First Name | Member's first name |
| МІ | Member's middle initial |
| Last Name | Member's last name |
| Business Unit | Health Plan's Group Number in which the member is enrolled |
| Account Type | Spending Account Description that may be included in this report: 1. HCRA = Health Care Reimbursement Account, aka Flexible Spending Account (FSA) 2. DCRA = Dependent Care Reimbursement Account 3. HRA = Health Reimbursement Account/Arrangement 4. LMED = Limited Purpose HCRA |
| Plan Period | Plan year selected in the report request - choose "Plan Year End Date" in the report parameters |
| Coverage | Member's account is either: "Active" or "Terminated" |
| Initial Elected | Total of the spending account elected by the member for the plan year |
| Total Contributions | Total contributions made into the account: Member, Client or Both |
| Paid | Total of all claims paid to date (of the report) |
| Shortage | This field will display a negative amount when the claim payments exceed the reported contributions to the member's account |
| Forfeiture Amount | Total remaining (unused) funds in each member's account |
| Forfeiture Date | Run-out date - last day that a member may submit a claim for the plan year |
| ID | N/A for clients - Spending Account system's auto-generated ID assigned to the member |

HSA Benefit Summary Report

Only available to clients offering Health Savings Accounts (HSAs). Plan Administrators will create an HSA Benefit Summary Report to view their employees' year-to-date pretax deposits (through payroll deductions) plus any employer contributions posted to the members' accounts through the secure online file upload process. This report will NOT display amounts contributed by the members directly through post-tax direct contributions from rollovers from other financial institutions, member-direct deposits (online request or by check) or through interest earned on the account.

Clients should also use this report to verify that an employee has an open and active HSA prior to attempting to deposit

funds into the account, or to view and verify all of their employees' open member accounts at the beginning of the plan year before attempting to process the payroll or employer contribution files.

NOTE: When requesting an HSA Benefit Summary, make sure to enter the proper Active Coverage information in the Report Parameters, since this will affect the "posted" and "pending" contributions populated in the report. Leave those fields blank to view all contributions since the member's date of enrollment. Or, enter your plan year or other date range to see only those posted or pended contributions for a particular time period.

| | | | | | | HSA Benefit Run Date | Summary Repor e:11/04/2013 10:42 AM | t | | | | |
|-----------------|------------|----|-----------|---------------|------------|-------------------------|--|----------|-----------------|------------------|-----------------|---|
| For Gro | oup: | | | | | | | | Page: 1 of 1 | | | |
| Client EE ID | First Name | MI | Last Name | Business Unit | Emp Status | Account Type | Plan Period | Coverage | Posted Contrib. | Pending Contrib. | System EE ID | |
| 9 | Randy | с | D | | Employed | HSA | 01/01/2013 - 12/31/2099 | Active | \$0.00 | \$0.00 | 6 | 5 |
| 6 | Mary | м | E | | Employed | HSA | 01/01/2013 - 12/31/2099 | Active | \$0.00 | \$0.00 | 7 | 1 |
| 10 | Randy | G | F | | Employed | HSA | 01/01/2013 - 12/31/2099 | Active | \$0.00 | \$0.00 | 5 | ÷ |

KEY – HSA Benefit Summary Report

| Column Header | Description |
|-----------------|--|
| Client EE ID | Unique Member ID (UMI) assigned by the health plan |
| First Name | Member's first name |
| МІ | Member's middle initial |
| Last Name | Member's last name |
| Business Unit | Insurer/Administrator's Group Number in which the member is enrolled |
| Emp Status | One of two possible "Emp (Employment) Statuses" will be displayed: 1. Employed 2. Separated (terminated) |
| Account Type | Spending Account Description always included in this report: HSA = Health Savings Account |
| Plan Period | This does NOT display a specific plan year's information; instead, this column contains the date the member enrolled in the Health Savings Account and a "perpetual" end date (since an HSA does not have a built-in end date); or the account begin date and the health plan termination date. |
| Coverage | Member's account will have one of these statuses: 1. "Active" (ready to accept contributions) 2. "BenTerm" (the HSA is closed due to a member request, a zero account balance in the account, the member leaves employment or the health plan, etc.) 3. "Pending" (member account setup is pending final security checks) |
| Posted Contrib | All employer contributions deposited successfully into the "Active" member accounts for the date range entered into the "Effective From" and "Effective To" parameters when requesting the report. |
| | Does NOT display amounts contributed directly by the member. Those may include, for example: post-tax contributions (online or by check), rollover amounts or any interest. |
| Pending Contrib | All employer contributions that are in the process of being deposited into the "Active" member accounts for the date range entered into the "Effective From" and "Effective To" parameters when requesting the report. Deposits are "pended" during the 3 to 4 business days required for bank processing to post the funds to employees' accounts. No information will be displayed for members whose accounts are not yet created because the required security checks are not complete. |
| System EE ID | Spending Account system's auto-generated ID number assigned to the member |

Participant Deduction Details Report

The Participant Deduction Details report contains the total deductions from the employees' pay that is loaded into their spending accounts for a pay period or payment cycle.

Use this report to confirm that the individual contributions for a particular time period have actually posted to the employees' accounts. Enter the date parameters for the time period/ contribution file you wish to view.

| | | Acclain Rur | Acclaim - Participant Deduction Details Run Date:01/03/2014 2:48 PM | | | | | | | | | |
|------------------|-----------|----------------|--|----------------------------------|------------|------------|--------------|-------------------|------------------|--|--|--|
| For Group : DEMO | | | | | | | | | | | | |
| First Name | Last Name | Code | Pay C | ycle Account | Eff. Date | Amount\$ | Contrib Type | Source | Business Unit | | | |
| CHARLIE | С | 6 | М | HCRA (01/01/2011- 12/31/2011) | 03/01/2011 | \$166.67 | EE Pre-Tax | ERHRIS/01 Demo | | | | |
| ADAM | S | 1 | в | HCRA (01/01/2011- 12/31/2011) | 02/01/2011 | \$500.00 | EE Pre-⊺ax | ERHRIS/01 Demo | | | | |
| CHARLIE | С | 6 | М | HCRA (01/01/2011- 12/31/2011) | 02/01/2011 | \$166.67 | EE Pre-Tax | ERHRIS/01 Demo | | | | |
| CHARLIE | С | 6 | М | DCRA (01/01/2011- 12/31/2011) | 01/31/2011 | \$200.00 | EE Pre-Tax | ERHRIS/01 Demo | | | | |
| LEONARDO | С | 5 | в | HRA (01/01/2011- 12/31/2011) | 01/05/2011 | | ER Post-Tax | ERHRIS/01 Demo | | | | |
| LEONARDO | С | 5 | в | HRA (01/01/2011- 12/31/2011) | 01/05/2011 | | EE Pre-⊤ax | ERHRIS/01 Demo | | | | |
| ADAM | S | 1 | в | HCRA (01/01/2011- 12/31/2011) | 01/01/2011 | \$500.00 | EE Pre-⊤ax | ERHRIS/01 Demo | | | | |
| CHARLIE | С | 6 | М | HCRA (01/01/2011- 12/31/2011) | 01/01/2011 | \$166.67 | EE Pre-⊤ax | ERHRIS/01 Demo | | | | |
| JACK | D | 1 | в | HRA (01/01/2011- 12/31/2011) | 01/01/2011 | \$500.00 | ER Pre-⊤ax | ERHRIS/01 Demo | | | | |
| LEONARDO | С | 5 | в | HRA (01/01/2011- 12/31/2011) | 01/01/2011 | | EE Pre-Tax | ERHRIS/01 Demo | | | | |
| SAMUEL | S. | 1 | в | HRA (01/01/2011- 12/31/2011) | 01/01/2011 | \$2,500.00 | ER Post-Tax | ERHRIS/01 Demo | | | | |
| SAMUEL | S | 1 | В | HRA (01/01/2011- 12/31/2011) | 01/01/2011 | | ER Pre-⊺ax | ERHRIS/01 Demo | | | | |
| Total : | | 12 | | | | \$4,700 | 0.01 | | | | | |

KEY – Participant Deduction Details Report

| Column Header | Description |
|---------------|--|
| First Name | Member's first name |
| Last Name | Member's last name |
| Code | Unique Member ID (UMI) assigned by the Insurer/Administrator |
| Pay Cycle | The client's payroll period - the contributions into the member's account should match his/her payroll schedule Options: BW = Bi-Weekly, BW1 = Bi-Weekly (location 1), BW2 = Bi-Weekly (location 2), SM = Semi-Monthly, W = Weekly, M = Monthly, AN = Annually |
| Account | Account Type and date range, in which the account is active, for the plan year. (View the full descriptions of the Account Types on the Benefit Summary Report key descriptions.) |
| Eff Date | The date the contribution was posted |
| Amount \$ | Contribution posted to the member's account |
| Contrib Type | EE Pretax: Employee pretax payroll contribution ER Pretax: Employer pretax contribution |
| Source | Health Plan client number |
| Business Unit | Health Plan's Group Number in which the member is enrolled |



Group Payment Summary Report

Used by Health Plan ONLY. (Provided here as an FYI only for Plan Administrators.)

For all *non-HSA* clients, use your weekly e-Bill invoice for the most detailed payment information and to reconcile your accounts.

| Group Payment Summary Tuesday 07/16/2013 03:04:28 PM | | | | | | | | | |
|---|--|------|---------------|--------------------------|--------------|---------|-------------------|----------|------------------|
| Group Name | Group Id | Plan | Payfile Id | Created | Type Amount | Records | Funding Effect | Status | Business Unit |
| DEMO | TEST | HCRA | 1 | 01/27/2012 04:00:22pm | Check 103.99 | 3 | Yes | Approved | |
| DEMO | TEST | HRA | 2 | 01/27/2012 04:00:22pm | Check 15.00 | 2 | Yes | Approved | |
| DEMO | TEST | DCRA | 3 | 01/27/2012 04:00:22pm | Check 10.00 | 1 | Yes | Approved | |
| Print Results Run By: Pay File Status: All Created From Date: Created Till Date (default Created Fror Business Unit Like: | Close Window 1/01/2011 n Date): 7/10/2013 | | | | | | | | |

KEY – Group Payment Summary Report

| Column Header | Description | | | | | | | | |
|----------------|--|--|--|--|--|--|--|--|--|
| Group Name | Client Name used by the health plan | | | | | | | | |
| Group ID | Client Number used by health plan | | | | | | | | |
| Plan | pending Account type | | | | | | | | |
| Pay File ID | A specific client's file which is rolled up into a "Batch ID" of all files processed at that time by the system – this is simply reference number | | | | | | | | |
| Created | Date the Pay File was created – usually matches the Payment Date | | | | | | | | |
| Туре | Denotes type of payment generated: • Check • ACH (direct deposit) • Standard Text (via file) • Card (MV) (debit card) • Card (reversal or refund of a debit card transaction) | | | | | | | | |
| Amount | Reflects the total dollar amount of all payment record types within a Pay File ID | | | | | | | | |
| Records | Number of payment records submitted in the client's Pay File | | | | | | | | |
| Funding Effect | Indicates whether the Pay File amount impacts the client's weekly Spending Account claims billing: Yes = there is an impact or No= there is no impact | | | | | | | | |
| Status | "Released" indicates if the file was released for payment processing | | | | | | | | |
| Business Unit | Health Plan's Group Number - clients may have more than one group number | | | | | | | | |

Participant Payment Details Report

This report contains ALL account payments – including provider payments. To view payments made to *employees only,* use the payment register report instead of this one.

Please also note that this report will NOT include voided checks. Utilize the Payment Register report to view all voided member checks. The Participant Payment Details report can; however, *confirm if a check was cashed and processed* by the bank for payment.

Use to view all employees, or enter an employee name in the report parameters to view information on that particular account.

| | | | | Run | Date: 12/12/20 | 014 11:12 AM | it Details | | | | |
|--------------------------------|---------------|---------------------|---|---------|----------------|-----------------|------------|-------|--------|-------------------|--------|
| Group Name : DEMO | | | | | | | | | | Page: 1 | of 1 |
| Client EE Name D | Business Unit | Payroll Location | Account | Batch | Batch Date | Payment Date | Sent Date | Туре | instr# | Amount Status | Cleare |
| 23456789 MEMBER A TEST 1010 | 12345678 | RAR | Health Reimbursement Account (01/01/2014 - 12/31/2014) | 1815538 | 10/08/2014 | 10/05/2014 | 10/05/2014 | Fie . | | \$409.00 Released | |
| 23456789 MEMBER A TEST 010 | 12345678 | RAR | Medical Reimbursement Account (01/01/2014 - 12/31/2014) | 1815539 | 10/08/2014 | 10/08/2014 | 10/08/2014 | File | | \$409.00 Released | |
| 23456789 MEMBER A TEST 010 | 12345678 | RAR | Health Reimbursement Account (01/01/2014 - 12/31/2014) | 1815540 | 10/08/2014 | 10/05/2014 | 10/06/2014 | File | | \$409.00 Released | |
| 87654321 MEMBER B TEST 010 | 12345678 | ABC | Health Reimbursement Account (01/01/2014 - 12/31/2014) | 1815538 | 10/08/2014 | 10/08/2014 | 10/08/2014 | File | | \$409.00 Released | |
| 87654321 MEMBER B TEST 010 | 12345678 | ABC | Health Reimbursement Account (01/01/2014 - 12/31/2014) | 1815538 | 10/08/2014 | 10/05/2014 | 10/08/2014 | File | | \$409.00 Released | |
| 87654321 MEMBER B TEST 010 | 12345678 | ABC | Health Reimbursement Account (01/01/2014 - 12/31/2014) | 1815540 | 10/08/2014 | 10/08/2014 | 10/08/2014 | Fie | | \$409.00 Released | |
| otal: | | | | | | | | | 6 | \$2,454.00 | |

| Run By: | | File Type: | AI | Trust Account?: | All |
|--|------------|--------------------------------------|----|------------------------------------|-----|
| File Status: | All | Bank Cleared?: | AI | Batch Id: | |
| Date Criteria: | Batch Date | Batch Creation from (Default Today): | | Batch Creation to (Default Today): | |
| Employee Code Like (if SSN, with dashes): | | Employee First Name Like: | | Employee Last Name Like: | |
| Account Type: | 5 | Payroll Location Like: | | Business Unit Like: | |

KEY – Participant Payment Details Report

| Column Header | Description |
|------------------|--|
| Client EE ID | Unique Member ID (UMI) assigned by the health plan |
| Name | Member's name |
| Business Unit | Health Plan's Group Number in which the member is enrolled |
| Payroll Location | Location within a group where the member resides |
| Account | Client's Spending Account product type(s) |
| Batch | System-generated payment batch ID that identifies the "batch" in which this particular payment was processed by the system |
| Batch Date | Step 1 - Date payment disbursement file created |
| Payment Date | Step 2 - Payment date These three dates will be the same, since payments are processed daily |
| Sent Date | Step 3 - Date payment was made to the member |
| Туре | Denotes the payee: Partner = Debit Card; Check = Check to the member; Payment = Provider Payment; ACH = Direct Deposit |
| Instrument # | Check number/debit card payment + Payment Date — for ACH/Direct Deposit and Provider payments, this will be BLANK |
| Amount | Claim/Reimbursement payment amount |
| Status | Payment Status, Released, Approved or Created (CLIENTS WILL ONLY SEE "RELEASED" ON THIS REPORT as all payments listed in this report are complete) |
| Cleared? | APPLICABLE TO PAPER CHECKS ONLY - This is the date the check was cashed - it will either be "BLANK" or a "DATE" |

Payment Register Report

This report does **NOT** include provider payments; it only contains payments made to members or processed through a member's debit card. *It will also display voided member checks*.

You can also request a report that will provide an extract of specific payment types by entering the proper parameters when requesting the report: check payments, debit card payments, direct deposit payments and check + direct deposit payments.

| | | | | | | | Payme Run Date: | ent Regist | t er 40 AM | | | | | | | | | |
|-------|-------|---------|------|-------------|-----------------|----------|--------------------|------------|----------------------|------------|-------------|---------|--------------------|------------------|-------------|--------------|----------------------|----|
| Group | EE ID | Acct No | Name | Batch ID | Payment Mode | Status | Create Date | Sent Date | Release Date | Reference# | Amount Type | Account | Election Begins | Election Ends | Bank Ack | Bus. Unit | Needs Fund | ID |
| DEMO | 0 | | E | | Partner | Released | 01/01/2011 | | 01/01/2011 | DbCrd:DOC | \$13.00 | HCRA | 01/01/2011 | 12/31/2011 | | | No - Recon Adj | 4 |
| DEMO | 0 | | E | | Partner | Released | 01/01/2011 | | 01/01/2011 | DbCrd:VIS | \$12.00 | HCRA | 01/01/2011 | 12/31/2011 | | | No - Recon Adj | 4 |
| DEMO | 0 | | E | | Partner | Released | 01/01/2011 | | 01/01/2011 | DbCrd:DEN | \$7.00 | HCRA | 01/01/2011 | 12/31/2011 | | | No - Recon Adj | 4 |
| DEMO | 0 | | E | | Partner | Released | 01/01/2011 | | 01/01/2011 | DbCrd:VIS | \$6.00 | HCRA | 01/01/2011 | 12/31/2011 | | | No - Recon Adi | 4 |
| DEMO | 0 | | E | | Partner | Released | 06/02/2011 | 06/02/2011 | 06/02/2011 | | \$12.00 | HCRA | 01/01/2011 | 12/31/2011 | | | Yes | 4 |
| DEMO | 0 | | E | | Partner | Released | 06/02/2011 | 06/02/2011 | 06/02/2011 | | (\$12.00) | HCRA | 01/01/2011 | 12/31/2011 | | | Yes | 4 |
| DEMO | 0 | | E | | Partner | Released | 06/03/2011 | 06/03/2011 | 06/03/2011 | | \$13.00 | HCRA | 01/01/2011 | 12/31/2011 | | | Yes | 4 |

KEY – Payment Register Report

| Column Header | Description |
|-----------------------|---|
| Group | Client Name used by the health plan |
| EE ID | Unique Member ID (UMI) assigned by the health plan |
| Acct No | Not Populated – Always BLANK |
| Name | Member first and last name |
| Batch ID | System-assigned "Payment Batch" identification number - not used by plan administrators |
| Payment Mode | Types of payment issued - Options: ACH = Direct Deposit; Check = paper check; Partner = debit card payment; All = All member payments (not typical) |
| Status | Stage of Payment - Options: Approved - payments approved, but not processed Created - payment checks or ACH files have been created Released - released for payment Reported - used for payroll payments that reimburse members through payroll (not typical) |
| Create Date | Date the payment file is finalized and sent for final processing (can take up to two business days for ACH to finalize in the clearing house and for the direct deposit to appear in the member's account) |
| Sent Date | Date the payment actually is deposited into the member's bank account or placed in the mail |
| Release Date | The date check sent in mail or the ACH (direct deposit) is initiated |
| Reference # | Check number or last four digits of the Debit Card plus its expiration date (for an ACH/direct deposit payment - this will be BLANK) |
| Amount | Claim/reimbursement payment amount |
| Туре | Not Populated - Always BLANK |
| Account | Spending Account product type |
| Election Begins | The member's current plan year start date |
| Election Ends | The member's current plan year end date |
| Bank Ack | Not Populated – Always BLANK |
| Bus. Unit | Health Plan's Group Number in which the member is enrolled |
| Needs Fund | FOR INTERNAL SYSTEM USE ONLY, please disregard: (Yes = Normal payments; No = Conversion Claims; No-Recon = Plan Type Adjs; No-Plan Type = Plan type Adjs) |
| ID | FOR INTERNAL SYSTEM USE ONLY - The Spending System automatically assigns this number for each employee (clients should use "EE ID") for tracking |
| FYI: PROCESS FLOW FO | R MEMBER PAYMENTS |
| Step 1 - Create Date | Batch File created |
| Step 2 - Release Date | ACH Process is kicked off |
| Step 3 - Sent Date | Check mailed, or direct deposit initiated |

Client Processing Calendar Report

Used by Insurer/Administrator ONLY. (Provided here as an FYI only for Plan Administrators.) It is used for confirming scheduled contribution and distribution processing.

| | | | | | Clie Wedne | ent Procesday 07/17 | essir /2013 | g Cale 11:26:04 | ndar 4 AM | | | | | |
|-------|------------------|------------|------------|-----------|---------------|---------------------|-----------------------|---------------------------|--------------|---------|------------|------------|------------------------------|------------------|
| Group | Paycycle | Scheduled | Effective | Activity | Status | File Type | Recs | Amt | Err.Recs | Err.Amt | Started | Completed | Effective Date | Business Unit |
| DEMO | B(Bi- Weekly) | 02/08/2011 | 01/01/2010 | Deduction | Reported | System Generated | 1 | 1,500.00 | 0 | 0.00 | 02/08/2011 | 02/08/2011 | 2010-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 02/08/2011 | 01/01/2010 | Deduction | Reported | System Generated | 1 | 2,000.00 | 0 | 0.00 | 02/08/2011 | 02/08/2011 | 2010-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 01/01/2011 | 01/01/2011 | Payment | Released | Check | 1 | 10.00 | 0 | 0.00 | 11/29/2011 | 11/29/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 01/01/2011 | 01/01/2011 | Payment | Released | Check | 2 | 0.00 | 0 | 0.00 | 06/02/2011 | 06/02/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 01/01/2011 | 01/01/2011 | Payment | Released | Partner | 2 | 0.00 | 0 | 0.00 | 06/02/2011 | 06/02/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 01/01/2011 | 01/01/2011 | Payment | Released | Partner | 2 | 10.00 | 0 | 0.00 | 06/03/2011 | 06/03/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 01/01/2011 | 01/01/2011 | Payment | Released | Partner | 8 | 84.00 | 0 | 0.00 | 01/01/2011 | 01/01/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 03/21/2011 | 01/01/2011 | Deduction | Reported | System Generated | 1 | 166.67 | 0 | 0.00 | 03/21/2011 | 03/21/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 07/25/2011 | 01/01/2011 | Deduction | Reported | System Generated | 1 | 2,500.00 | 0 | 0.00 | 07/25/2011 | 07/25/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 08/03/2011 | 01/01/2011 | Deduction | Reported | System Generated | 1 | 0.00 | 0 | 0.00 | 08/03/2011 | 08/03/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 09/02/2011 | 01/01/2011 | Deduction | Reported | System Generated | 1 | 0.00 | 0 | 0.00 | 09/02/2011 | 09/02/2011 | 2011-01- 01 00:00:00.0 | |
| DEMO | B(Bi- Weekly) | 11/28/2011 | 01/01/2011 | Deduction | Reported | System Generated | 1 | 500.00 | 0 | 0.00 | 11/28/2011 | 11/28/2011 | 2011-01- 01 00:00:00 0 | |
| DEMO | B(Bi- Weekly) | 12/12/2011 | 01/01/2011 | Deduction | Reported | System Generated | 1 | 500.00 | 0 | 0.00 | 12/12/2011 | 12/12/2011 | 2011-01- 01 | |

KEY – Client Processing Calendar Report

| Column Header | Description |
|----------------|---|
| Group | Client name |
| Pay Cycle | Client's predefined pay cycle name(s) |
| Scheduled | Client's predefined contribution scheduling date |
| Effective | The date when the member's account will reflect the contribution or payment/reimbursement |
| Activity | Deduction = Funds contributed into the account; or Payments = funds removed from the account |
| Status | Extracted = Batch extracted for payment (ACH); Loaded = Batch has been loaded for payment; Released = Batch released for payment |
| File Type | Type of Payment: Standard Text = Health Plan's provider payment file; Check = Check payment; $ACH = Direct deposit; Partner = Debit Card$ |
| Recs | Number of contribution records |
| Amt | Total dollar amount of the contributions |
| Err Recs | Number of "erred" contribution records |
| Err Amt | Total dollar of "erred" contribution |
| Started | The date the contribution process was initiated |
| Completed | The date the contribution process completed |
| Effective date | Indicates when payments are effective – generally the same day as the "Scheduled" date |
| Business Unit | Insurer/Administrator Group Number assigned to the client |

Debit Card

Debit Card Member Details Report

The Debit Card Member Details report contains all members within the group who have been issued debit cards, as well as their debit card status. Use this report to quickly view all employees with suspended, closed, requested or issued debit cards. The report can be requested to view this information for an individual employee.

| Group: D | emo | | | | | I | Page : 1 of 1 |
|--------------------|-------|---------------|----|-----------|-----------|------------|--------------------|
| Business I Unit | ee ID | First Name | MI | Last Name | DC Status | Status On | Last 4 of ID DC |
| | 4 | А | | | Requested | 10/14/2011 | 3 |
| | 8 | В | | | Requested | 10/14/2011 | 4 |
| | 3 | D | | | Requested | 10/14/2011 | 7 |
| | 5 | L | | | Requested | 10/14/2011 | 5 |
| | 1 | Test | | | Closed | 06/18/2012 | 9 |

KEY – Debit Card Member Details Report

| Column Header | Description |
|---------------|---|
| Business Unit | Health Plan's Group Number in which the member is enrolled |
| EE ID | Unique Member ID (UMI) assigned by the health plan |
| First Name | Member's first name |
| МІ | Member's middle initial |
| Last Name | Member's last name |
| DC Status | Debit Card Status options 1. 0K = Debit Card has been issued (may or may not be activated by the member) 2. Suspended = Member didn't respond to a request for substantiation letter in time 3. Closed = Debit card has been either closed, deactivated or reported lost/stolen 4. Requested = Card was requested by the member but hasn't been issued yet (new members will also see this status for their accounts) |
| Status On | Date of the inquiry of the debit card status |
| Last 4 of DC | Last 4 digits of the debit card account number imprinted on the debit card |
| ID | <i>N/A for clients</i> – Spending Account system's auto-generated ID assigned to the member |

Debit Card Transactions Report

The Debit Card Transactions report details all debit card payments/transactions plus their substantiation status. Use this report to look up information on why an employee may

have received a request to substantiate a particular debit card purchase. A "No" in the Pretax column indicates that the substantiation has not been completed for that purchase.

| | Debit Card Transactions Run Date:07/18/2013 9:29 AM | | | | | | | | | | | | |
|--------|--|----|--------------|-------------|-----------------|----------------------------|------------|------------|---------|----------|--|-------------------------|----|
| Group: | DEMO | | | | | - | Business U | nit: | | - | | | - |
| EEID | First Name | мі | Last Name | PreTax ? | Account Type | Plan Period | Date | Date | Amount | Provider | Details | Substan- tiation | ID |
| | Charlie | | | Yes | HCRA | 01/01/2011 - 12/31/2011 | 01/11/2011 | 01/11/2011 | \$12.00 | LENS | Payment Ref. LENS (Settle Purchase) id:11 | Pass 07/23/2011 | |
| | Charlie | | | Yes | HCRA | 01/01/2011 - 12/31/2011 | 01/22/2011 | 01/22/2011 | \$17.00 | DDS | Payment Ref. ID4 (Settle Purchase) id:91 | Pass 06/22/2011 | |
| | Charlie | | | No | HCRA | 01/01/2011 - 12/31/2011 | 01/25/2011 | 01/25/2011 | \$9.00 | VS | Payment Ref. VS99 (Settle Purchase) id:78 | Unsubstantiated | |
| | Charlie | | | Yes | HCRA | 01/01/2011 - 12/31/2011 | 01/11/2011 | 01/11/2011 | \$8.00 | MED | Payment Ref. MED8 (Settle Purchase) id:79 | Pass 07/23/2011 | |
| | John | | | No | HCRA | 01/01/2012 - 12/31/2012 | 02/17/2012 | 02/17/2012 | \$1.00 | TEST | Payment Ref. R (Settle Purchase) id:126 | Notified1 04/13/2013 | |

KEY – Debit Card Transactions Report

| Column Header | Description | |
|------------------------|--|---|
| EE ID | Unique Member ID (UMI) assigned by the health plan | |
| First Name | Member's first name | |
| MI | Member's middle initial | |
| Last Name | Member's last name | |
| Pretax? | Indicates if the Debit Card transaction is an eligible expense - opt Yes: indicates an eligible expense that was automatically substar No: further documentation is required; refer to "Substantiation" of | ions are: itiated. :olumn and keys |
| Account Type | Spending Account type (full description under "Benefit Summary | ") |
| Plan Period | Client's Plan Year effective dates | |
| Settlement Date | Debit card settlement date | |
| Service Date | Debit card use date - the day the card was "swiped" at the point o | f sale/service |
| Amount | Transaction amount (can be more than one expense rolled up into | o this one transaction amount) |
| Provider | Name of Provider, Merchant Category Code* ("MCC" used by VISA® | to identify type of provider – i.e. Doctor, Dentist, Pharmacy, etc.) and City |
| Details | Last 4 digits of Debit Card account number and VISA® system's Set | ttlement ID number, Sequence number, & Transaction ID |
| Substantiation | Provides both the "stage" and "date" of substantiation for the de | bit card transaction. Will display either: Pass or Member notified (described below:) |
| | The stages of the substantiation request: a. Notified 1 b. Notified 2 c. Notified 3 d. Fail-date e. Unsubstantiated | <i>Timing of the substantiation request:</i> a. 10 days after the transaction b. 40 days after the first notice c. 40 days after the second notice d. Appropriate documentation not provided e. Inadequate documentation available |
| ID | Spending Account system's auto-generated ID number assigned t | o the member |
| | *Examples: Debit Card's Mercha | nt Category Code (MCC) - Merchant Type |
| 5047 = Medical, Dental | , Ophthalmic, Hospital Equipment and Supplies | 8043 = Opticians, Opticians Goods and Eyeglasses |
| 5122 = Drugs, Drug Pro | prietors and Druggist's Sundries | 8049 = Podiatrists and Chiropodists |
| 8011 = Doctors and Phy | sicians (Not Elsewhere Classified) | 8050 = Nursing and Personal Care Facilities |
| 8021 = Dentists and Or | hodontists | 8062 = Hospitals |
| 8031 = Osteopaths | | 8071 = Medical and Dental Laboratories |
| 8041 = Chiropractors | | 8099 = Medical Services and Health |
| 8042 = Optometrists ar | ıd Ophthalmologists | Practitioners (Not Elsewhere Classified) |



Account Maintenance

HSA Application Not Complete Report

This report will display employees whose requests for a new account <u>are in the process of being set up</u> by Bank of America but not yet established because the background checks required by the Patriot Act, etc., have not been completed. This report can be used to confirm which employees' accounts are pending final setup ONLY if the enrollment into each employee's own HSA (request to open a new account) has been initiated. Once the account setup is complete, the members will drop off of the report. (*Please note: employees that have not passed the federally required security checks for all new account holders will remain on this report.*) Plan administrators should use this report based on their choice of member account setup option:

FOR AUTO-OPEN CLIENTS – Once a member is enrolled in the Qualified High Deductible Health Plan, this report will display all the members whose accounts are pending, but are in the process of being setup.

FOR MANUAL-OPEN CLIENTS – This report will NOT include which employees have not initiated a request to open a new HSA by clicking on the **Open an HSA** link on the member website. It will only display the pending accounts of employees that have already initiated their requests for new accounts.

| | | | HSA Application N Run Date: 07/18/20 | ot Complete | 9 | | |
|-------------|-------------------------|--------------|---|-------------|---------|---------------------|---------------|
| For Grou | p: DEMO | | | | | Page | 9: 1 of 1 |
| ee ID | First Name | MI Last Name | Business Unit | Phone | Email | Eligible On | Age in Day |
| 0 | CHARLIE | | | 99999999999 | m@a.com | 01/01/2012 | 5 |
| Total no. o | of incomplete enrollmen | t: 1 | | | | Average age in days | : 5 |

KEY – HSA Application Not Complete Report

| Column Header | Description |
|---------------|---|
| EE ID | Unique Member ID (UMI) assigned by the health plan |
| First Name | Member's first name |
| MI | Member's middle initial |
| Last Name | Member's last name |
| Business Unit | Health Plan's Group Number in which the member is enrolled |
| Phone | Phone number entered by the member on his/her own Spending Account Profile website page |
| Email | Email address entered by the member on his/her own Spending Account Profile website page |
| Eligible On | Earliest Date member is enrolled in the qualified high-deductible plan and how the member enrollment was established. IF <i>Auto Enroll</i> , the date will be equal to when the enrollment record was processed. IF <i>Manual Enroll</i> , the date is equal to when the member logged in and created his/her own HSA. |
| Age in Days | Number of days between when the date the member was eligible versus when the report was generated |



Peg-Balance Funding Report

Used by Insurer/Administrator ONLY. (Provided here as an FYI only for Plan Administrators.) Used for special custom pre-funding arrangements and *not available* for all Spending Account products.

Peg-Balance Funding

Run Date:01/03/2014 2:23 PM

Total Funding Period\$87,729.92

Group : DEMO

Funding Period : 12/20/2013 -

Funding Summary

| 9 | | | | | |
|--------------|-----------------------|--------------------|---------------|---------------------|----------------------|
| Account Type | Initial Allocation | Rollover Amount | Adjustment | Total Allocation | Funding Percentag |
| DCRA | \$416,551.00 | \$0.00 | \$0.00 | \$416,551.00 | 0.00 |
| HCRA | \$2,795,032.00 | \$0.00 | \$0.00 | \$2,795,032.00 | 0.00 |
| HRA | \$5,868,254.16 | \$0.00 | (\$31,254.16) | \$5,837,000.00 | 0.00 |

For the Funding Period : 12/20/2013 - 12/31/2013

| Account Type | Total Allocation | Total Expense | Required Balance | DepositRequested RequiredDate | Deposit Status | Final Status On |
|--------------|---------------------|------------------|---------------------|----------------------------------|-------------------|--------------------|
| DCRA | \$365,299.00 | \$899,685.77 | \$0.00 | \$7,098.0912/23/2013 | Funded | 12/23/2013 |
| DCRA | \$365,299.00 | \$900,539.97 | \$0.00 | \$854.2012/25/2013 | Funded | 12/25/2013 |
| DCRA | \$365,299.00 | \$905,064.93 | (\$0.00) | \$4,524.9612/27/2013 | Funded | 12/27/2013 |
| DCRA | \$365,299.00 | \$905,559.93 | \$0.00 | \$495.0012/30/2013 | Funded | 12/30/2013 |
| DCRA | \$416,551.00 | \$910,289.24 | \$0.00 | \$4,729.3112/31/2013 | Funded | 12/31/2013 |
| HCRA | \$2,430,239.00 | \$6,820,997.43 | \$0.00 | \$4,949.7012/23/2013 | Funded | 12/23/2013 |
| HCRA | \$2,430,589.00 | \$6,829,247.27 | \$0.00 | \$8,249.8412/24/2013 | Funded | 12/24/2013 |
| HCRA | \$2,429,178.00 | \$6,833,231.50 | (\$0.00) | \$3,984.2312/25/2013 | Funded | 12/25/2013 |
| HCRA | \$2,429,178.00 | \$6,835,532.95 | (\$0.00) | \$2,301.4512/26/2013 | Funded | 12/26/2013 |
| HCRA | \$2,429,178.00 | \$6,835,684.37 | \$0.00 | \$151.4212/27/2013 | Funded | 12/27/2013 |
| HCRA | \$2,429,178.00 | \$6,838,685.80 | \$0.00 | \$3,001.4312/30/2013 | Funded | 12/30/2013 |
| HCRA | \$2,795,032.00 | \$6,848,497.52 | \$0.00 | \$9,811.7212/31/2013 | Funded | 12/31/2013 |
| HRA | \$6,059,551.50 | \$6,259,318.41 | \$0.00 | \$8,476.1812/23/2013 | Funded | 12/23/2013 |
| HRA | \$6,050,036.29 | \$6,267,072.59 | \$0.00 | \$7,754.1812/24/2013 | Funded | 12/24/2013 |
| HRA | \$6,052,462.15 | \$6,272,325.20 | (\$0.00) | \$5,252.6112/25/2013 | Funded | 12/25/2013 |
| HRA | \$6,052,462.15 | \$6,274,765.01 | \$0.00 | \$2,439.8112/26/2013 | Funded | 12/26/2013 |
| HRA | \$6,062,964.70 | \$6,275,596.16 | (\$0.00) | \$831.1512/27/2013 | Funded | 12/27/2013 |
| HRA | \$6,066,998.59 | \$6,279,795.67 | \$0.00 | \$4,199.5112/30/2013 | Funded | 12/30/2013 |
| HRA | \$5,837,000.00 | \$6,288,420.80 | \$0.00 | \$8,625.1312/31/2013 | Funded | 12/31/2013 |

KEY – Peg-Balance Funding Report

| Column Header | Description |
|-------------------------|--|
| Account Type | "Account Type" - Samples: 1. HRA = Health Reimbursement Account/Arrangement 2. HCRA = Health Care Reimbursement Account, aka Flexible Spending Account (FSA) 3. DCRA = Dependent Care Reimbursement Account |
| Initial Allocation | The sum of the members' initial elected amounts on the first day of the plan year. This may also include the remaining plan year balances if the plan offers a run-out period. |
| Rollover Amount | Relevant only for certain HRA plans that offer the "rolling" of members' unused funds from one plan year to the next. |
| Adjustment | The difference between the Initial Allocation and the Total Allocation. This calculation is comes from plan changes due to new hires, employee terminations and mid-year election changes as a result of life events. |
| Total Allocation | The sum of the members' current elected account balances used to compute the Peg-Balance amount. This may also include the residual balance for run-out plans (if applicable). |
| Funding Percentage | The percentage that is applied to Total Allocation to derive the Peg-Balance. This may display different values since it depends upon the replenishment schedule (daily, weekly, etc.) |
| Total Expense | The total claim/reimbursement payments for the group (across all plan years) including debit card settlements. |
| Required Balance | This is Total Allocation multiplied by the Peg-Balance percentage. |
| Deposit Required | This would typically be equal to the payments made since the last request, as any change in Peg-Balance is the result of a change in the Total Allocation since the last request. |
| Requested Date | The date the Peg-Balance amount was calculated. |
| Deposit Status | This may display multiple values: 'Sufficient' = no additional funds are required 'Needed' = funds need to be requested 'Requested' = the ACH debit request has been sent 'Funded' = account funds are available (typically 2-3 days after the ACH request) to process claim/reimbursement requests 'Rejected' or 'Reversed' = the ACH request failed |
| Final Status On | The date of the final status. The posting date for funded transactions and/or the date for Rejected or Reversed transactions. |



Report Parameter Detail

To get the most from the reporting function, entering the proper reporting parameters when requesting your report will provide you with the precise information you need to manage your plan.

From the **Reports** tab, select the report that you wish to create. Then enter the required parameters that define what data will be included in your report's output. If you don't enter a specific report parameter, the "default" (system-programmed) parameters will be used to produce your report. The parameter of each of the data fields is explained here:

| Parameter Hints | | | | | | | | | | | | | | |
|---------------------------|--|---------------------------------|-----------------|------------------------|--------------------|----------------------------------|------------------------------|----------------------------|--------------------------|--------------------------------|------------------|-------------------|------------------------|--|
| Field Name | Description | | | | | Repo | rts Using this Field | | | | | | | |
| | | HSA Application Not Complete | Benefit Summary | HSA Benefit Summary | Forfeiture Details | Participant Deduction Details | Debit Card Member Details | Debit Card Transactions | Group Payment Summary | Participant Payment Details | Payment Register | Client Processing | Peg Balance Funding | |
| Account Type | Product types – the field will provide a choice of "ALL" or a list of available products | | Х | | Х | | | | | Х | | | Х | |
| Active Coverage Effective | Enter the effective date (or dates) of the plan year or time period in force for the requested report – include the Month, Day & Year | | Х | X | | | | | | | | | | |
| Administrator | Default is the health plan name | | | | | | | | | Х | | | | |
| Application From | Defaults to one year prior to the current date | X | | | | | | | | | | | | |
| Application To | Defaults to current date | X | | | | | | | | | | | | |
| Bank Cleared | Select "Yes" for checks cashed, "No" for checks outstanding or "ALL" | | | | | | | | | Х | | | | |
| Batch Created From | Beginning date of the Batch range | | | | | | | | | Х | | | | |
| Batch Created To | Ending date of the Batch range | | | | | | | | | Х | | | | |
| Batch ID | System generated payment Batch ID | | | | | | | | | Х | | | | |
| Business Unit Like | Health Plan's Group Number in which the member is enrolled | X | Х | X | Х | X | Х | X | X | Х | Х | Х | | |
| Carryover | If offered, the amount of unused HCRA funds carried over from the previous plan year and deposited into the next plan year for members to use for qualified health care expenses | | Х | | | | | | | | | | | |
| Coverage Type | Select the status of the members to be included in the report – Options are "Active" only, "Terminated" only or "ALL" (which includes both active and terminated members) | | Х | X | | | | | | | | | | |
| Create From Date | Beginning date of the Payment Range needed for the report | | | | | | | | Х | | | | | |
| Create To Date | Ending date of the Payment Range needed for the report | | | | | | | | Х | | | | | |
| Date Criteria | Select either "Batch Date" or "Sent Date" | | | | | | | | | Х | | | | |
| Debit Card Status | Select from "All" or "Suspend," "Closed," "Requested" or "OK" (which includes requested and issued cards) | | | | | | Х | | | | | | | |
| Effective Date From | Beginning date range to include within the report | | | | | Х | | | | | | | | |
| Effective Date Till | Ending date range of the data provided in the report | | | | | Х | | | | | | | | |
| Employee Code Like | Member UMI (unique member ID assigned by the health plan) — if reporting for the whole member population, leave field blank | | | | | | | | | Х | | | | |
| Employee First Name | Member First Name – if reporting for the whole member population, leave field blank | | | | | | | | | Х | | | | |
| Employee Last Name | Member Last Name – if reporting for the whole member population, leave field blank | | | | | | | | | Х | | | | |
| Employee Name Like | Your company name | | | | | | | | | Х | | | | |
| File Status | Select from: "Released," "Approved" (payments approved but not released for payment yet), "Created" (payments have been created and are in process), "Reported" (used for payroll payments) or "ALL" | | | | | | | | | Х | | | | |
| File Type | Select from: "Check," "ACH" (Direct Deposit), "Card" (Debit Card), "Standard File" (provider payments) or "ALL" | | | | | | | | | Х | | | | |

| Parameter Hints | | | | | | | | | | | | | | |
|------------------------------------|---|---------------------------------|-----------------|------------------------|--------------------|----------------------------------|------------------------------|----------------------------|--------------------------|--------------------------------|------------------|-------------------|------------------------|--|
| Field Name | Description | Reports Using this Field | | | | | | | | | | | | |
| | | HSA Application Not Complete | Benefit Summary | HSA Benefit Summary | Forfeiture Details | Participant Deduction Details | Debit Card Member Details | Debit Card Transactions | Group Payment Summary | Participant Payment Details | Payment Register | Client Processing | Peg Balance Funding | |
| First Name Like | Member First Name – if reporting for the whole member population, leave the field blank | | Х | Х | Х | | Х | Х | | | | | | |
| Funding Period From | Beginning date of the funding review – defaults to the first of the current month | | | | | | | | | | | | X | |
| Funding Period To | Ending date of the funding review – defaults to the current date | | | | | | | | | | | | X | |
| Last Name Like | Member Last Name – if reporting for the whole member population, leave the field blank | | Х | X | Х | | Х | Х | | | | | | |
| Net | Total of the HCRA elected by the Member for the plan year plus any "carryover" amount (if applicable) | | Х | | | | | | | | | | | |
| Participant ID | Enter the member $UMI-if$ reporting for the whole member population, leave the field blank | | Х | X | Х | | Х | Х | | | Х | | | |
| Participant ID (Auto-generated) | Spending Account Platform unique member ID — Default is blank | | | | | | | | | | Х | | | |
| Pay Cycle Like | Pay-Cycle frequency – this is predefined based upon your account's payroll deduction cycle | | | | | X | | | | | | | | |
| Pay File Status | Select from "ALL," "Paid" or "All Unpaid" | | | | | | | | Х | | | | | |
| Payment Created From | Enter the beginning date of payment date you want to view. The system will default to the first day of the current month. | | | | | | | | | | Х | | | |
| Payment Created To | Enter the ending date of the data you want to view. The system will default to the current date. | | | | | | | | | | X | | | |
| Payment Mode | Select from "Check," "ACH" (Direct Deposit), "Check + ACH," "Partner" (provider payments) or "ALL" | | | | | | | | | | X | | | |
| Plan Year Ending | Enter the plan year "End Date" | | Х | | Х | | | X | | | | | | |
| Report Type | Select from "Detail" (provides transaction details) or "Totals Only" (provides transaction totals for each member) | | | | | | | X | | | | | | |
| Schedule From | Enter the date range for all deductions and/or payments to begin the reporting | | | | | | | | | | | X | | |
| Schedule Till | Enter the date range for all deductions and/or payments to stop the reporting | | | | | | | | | | | X | | |
| Service From | Beginning date of the debit card transaction(s) | | | | | | | X | | | | | | |
| Service To | Ending date of the debit card transaction(s) | | | | | | | X | | | | | | |
| Settlement From | Beginning date of the debit card settlement(s) | | | | | | | Х | | | | | | |
| Settlement To | Ending date of the debit card settlement(s) | | | | | | | X | | | | | | |
| Transaction Status | Select from transactions that have been "Unsubstantiated," "Substantiated" or "ALL" (both types of transactions) | | | | | | | Х | | | | | | |
| Trust Account | Only applicable for special Trust Account setup arrangements – select "NO" | | | | | | | | | Х | | | | |
| Туре | Selections include "Deductions" (claim payments), "Payments" (contributions) or "Both" | | | | | | | | | | | Х | | |

Highmark Blue Cross Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association.

Bank of America is an independent company that is the custodian of Highmark HSA. Highmark does not offer banking, investment or financial services. HSA funds are maintained in accounts under the custody of Bank of America, a separate company that does not offer Blue Cross and/or Blue Shield products or services.

VISA Inc. is a global payments technology company. VISA Inc. is an independent company and is solely responsible for the goods and services it provides. VISA and the VISA logo are trademarks of VISA Inc.



Excel is a registered trademark of Microsoft. 3/15